

Charles Snyder

From: Mannion, Benjamin <Benjamin.Mannion@erie.gov>
Sent: Thursday, October 8, 2026 2:18 PM
To: Supervisor
Subject: Office of Veterans' Services outreach

WS-2

Good afternoon Supervisor Snyder,

Martha asked me to reach out to you and give you some more information about the services that our office provides and what we would need to conduct an outreach event.

Our office, consisting of four veteran's services officers accredited by the American Legion, primarily assists veterans in filing for VA disability compensation and veteran's pensions. We also help veteran's dependents and survivors apply for survivors' benefits, as well as providing information on other benefits and resources available to veterans and their families. We use town outreach events like this to make contact with veterans who might not be able to make it to our office downtown and to get the word out about the services that we provide.

We currently conduct monthly outreach events with Amherst/Williamsville and Evans, and we're scheduled to start monthly outreach with Holland later this month, as well.

On the day of the outreach, one of our veterans' services officers (very likely myself) would set up at the town hall in any spare conference room or classroom you might have available. That way we have a table to work on and some measure of privacy for vets to discuss the issues they're facing with us.

I would plan on staying at the town hall from opening until closing with a short break for lunch. I have a small rolling case of VA forms and informational pamphlets that I would bring along that has information for where vets can seek out resources they may need, and I can also help vets get their claims started on-site.

We're just looking for one day per month at this point, preferably on a Thursday so it does not conflict with our other outreach efforts. Our office does have its own Facebook page for publicizing the event, but we would also ask that your town share information (via Facebook or whatever platforms you use) about the outreach event in advance of the day to help us spread the word about it. We prefer that vets reach out to our office ahead of the event to schedule an appointment time with us, but we can also handle walk-ins too. Attendance at our past outreach events varies from a few vets to well over a dozen throughout the day, so having appointments scheduled beforehand would allow the services officer to space out the vets they help and ensure that each person who stops by gets their undivided attention.

That's our organization and outreach event in a nutshell, but if there are any questions that you have please let me know. If you decide that you would like to have us visit, I can send you digital versions of our office's pamphlet for you to post on Facebook or the town's website with our office's contact information so your residents can call and schedule appointments with us in advance. Thank you so much for your time and consideration and I hope to hear from you soon.

Respectfully,

Ben Mannion

Benjamin E. Mannion | Assistant Service Officer
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Jeanne Viger

From: Jessica Tufte <jtufte@eastaurora.gov>
Sent: Wednesday, October 7, 2026 11:10 AM
To: Jeanne Viger
Cc: Timothy Bojanowski
Subject: Electronic Recycling

WS-3

Hi Jeanne,

Our board member, Tim Bojanowski, reached out to Sunking who provides electronic recycling pick-up for free. (Maybe you have an annual pick-up like the Village currently does.) We're thinking about having a 4-month window when residents can drop off their electronic recycling at any time during business hours. They suggested having 10 palettes worth of space/boxes available, and we were wondering if the Town might be interested in having a location of 5 palettes (ish) during those 4 months where Town and Village residents can drop off, and then we can have Town and Village residents able to drop off at the end of Pine St. ext.

Thoughts?

Jessica Tufte
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